



## IT'S THE LITTLE THINGS THAT COUNT

A little training can go a long way.

Make a big difference to the well-being of those receiving your care with IT'S THE LITTLE THINGS THAT COUNT a common-sense based communication skills workshop for those who deliver practical support for older people in hospital, residential or community care.

We can provide training at our premises or for groups of up to 16 people at your own venue.

For more information please: e-mail: [training@age-exchange.org.uk](mailto:training@age-exchange.org.uk), call: 020 8318 9105 or book at: [www.age-exchange.org.uk](http://www.age-exchange.org.uk).