



## FINDING THE RIGHT TONE

It's no secret that 93% of communication is non-verbal but how many of us pay as much attention to what we *say* as to how we *look* and *sound*?

FINDING THE RIGHT TONE is an essential new workshop packed with fresh approaches to developing interpersonal skills. See and hear the difference as we use a blend of reminiscence and drama school techniques to enhance staff communications and confidence with those they care for day to day.

We can provide training at our premises or for groups of up to 16 people at your own venue.

For more information please: e-mail: [training@age-exchange.org.uk](mailto:training@age-exchange.org.uk), call: 020 8318 9105 or book at: [www.age-exchange.org.uk](http://www.age-exchange.org.uk).